

AWF Business Membership - Code Of Conduct

- ❑ One of the hallmarks of a reputable industry sector is a commitment to high standards of personal and professional conduct. This enhances public perceptions of the fitness industry, helps safeguard the investments of all businesses owners in the industry, and provides guidance for those seeking to commence their journey in the fitness industry.
- ❑ The Australian Weightlifting Federation (AWF) encourages its members to maintain standards of conduct worthy of fitness sector professionals. The Membership Standards are designed to provide Business Members of the AWF with an authoritative guide on acceptable standards of conduct.
- ❑ It is the AWF's view a Member gains significant market benefit in identifying themselves with the AWF and as such the business practice and activities of Members should work towards industry best practice.
- ❑ If a Member does not comply with the requirements of the Membership Standards then investigation and disciplinary procedures are in place to handle the matter. It is not intended that breach of the Membership Standards have any legal consequences other than potentially in relation to their Membership with the AWF.
- ❑ The AWF will respond to any complaint alleging breach of the Membership Standards by a Member, but does not have sufficient resources to vet documentation, audit behavior or generally police compliance. Use by a Member of the AWF logo does not carry any endorsement or certify compliance, and the AWF accepts no liability to any person in relation to any breach of these Membership Standards.
- ❑ All AWF Business Members are expected to conduct their activities professionally and in accordance with Australian law. They are expected to comply with agreed minimum standards of conduct. The AWF considers the following standards to be relevant to Members:-
- ❑ Business Members of the AWF shall abide by all relevant State and Federal laws.
- ❑ No Business Member shall imitate the trade mark, trade name, corporate name, slogan, or other mark of identification of another member of business in any manner or form that would have the tendency or capacity to mislead or deceive.
- ❑ Business Members will become familiar with the content of these Membership Standards and draw them to the attention of clients as appropriate from time to time.
- ❑ Members are expected to behave professionally and refrain from illegal, unethical or improper dealings or otherwise act contrary to the image of the fitness industry or the AWF.
- ❑ Not undertake work for which they are not appropriately licensed, qualified and experienced.
- ❑ The Business Member shall have training and support processes as applicable to their business to help clients improve their abilities.
- ❑ Business Members shall endeavour to resolve complaints, grievances and disputes through direct communications and negotiation. Failing this, consideration should be given to mediation or arbitration.
- ❑ Provide a client or prospective client on request with a written resume or profile of any relevant qualifications of the Member together with true representations of the Member's education and experience;
- ❑ Respect the confidentiality of all information received concerning a client which is not in the public domain and will not disclose or permit disclosure of any such information without the client's prior permission in writing;
- ❑ Comply and agree with the terms of the AWF anti-doping policy. The policy can be found at www.awf.com.au

